

How to Clear Your Cache on Any Browser

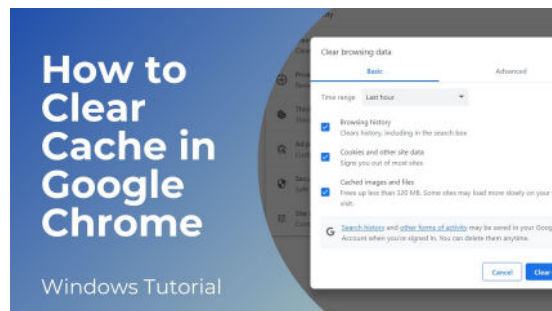
Clearing your browser cache is an important step to ensure that you are always seeing the most up-to-date version of eRoam. This is especially crucial when you are experiencing issues such as your dashboard or other content not updating as expected.

This guide provides detailed, step-by-step instructions for clearing the cache in the most popular web browsers: Google Chrome, Microsoft Edge, Mozilla Firefox, and Apple Safari.

By following these steps, you can ensure that your browser is loading the latest version of eRoam, which should resolve issues with outdated or cached data.

Clearing Cache in Google Chrome

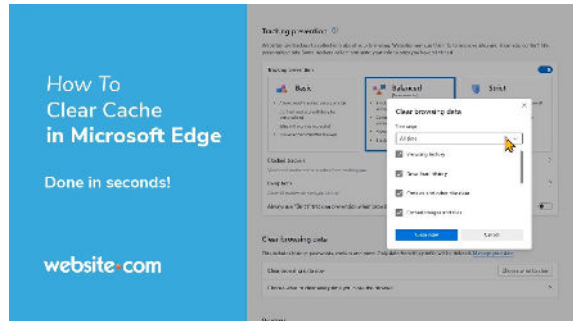
1. Open Google Chrome and click on the three-dot menu icon in the top-right corner.
2. Hover over the "More tools" option and select "Clear browsing data".
3. In the "Clear browsing data" dialog box, select the following options:
 - Time range: Choose "All time".
 - Type of information to remove:
 - Browsing history
 - Cookies and other site data
 - Cached images and files
4. Click the "Clear data" button to confirm and complete the cache clearing process.



Video from Laurence Tindall @ Youtube

Clearing Cache in Microsoft Edge

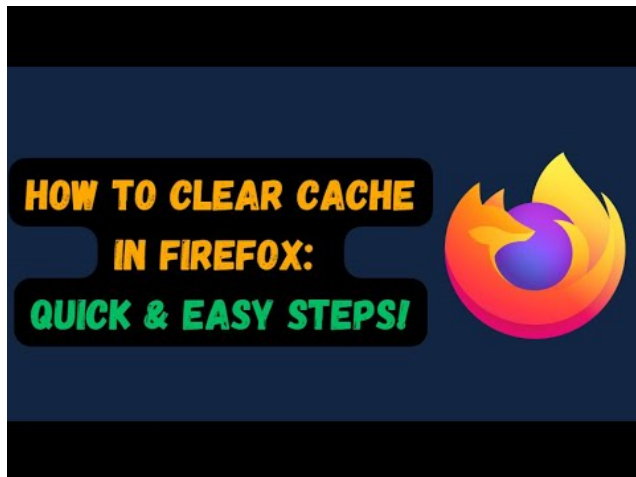
1. Open Microsoft Edge and click on the three-dot menu icon in the top-right corner.
2. Select "Settings" from the menu.
3. In the Settings menu, navigate to the "Privacy, search, and services" section.
4. Click on "Choose what to clear" under the "Clear browsing data" option.
5. In the "Clear browsing data" dialog box, select the following options:
 - Time range: Choose the appropriate time range, such as "Last hour", "Last 24 hours", or "All time".
 - Type of information to remove:
 - Browsing history
 - Cookies and other site data
 - Cached images and files
6. Click the "Clear now" button to confirm and complete the cache clearing process.



Video from Website.com @ Youtube

Clearing Cache in Mozilla Firefox

1. Open Mozilla Firefox and click on the three-line "hamburger" menu icon in the top-right corner.
2. Select "Settings" from the menu.
3. In the Settings menu, navigate to the "Privacy & Security" section.
4. Scroll down to the "Cookies and Site Data" section and click on the "Clear Data" button.
5. In the "Clear Data" dialog box, select the following options:
 - Time range: Choose "Everything".
 - Type of information to remove:
 - Cookies
 - Cache
6. Click the "Clear" button to confirm and complete the cache clearing process.



Video from OurTechRoom @ YouTube

Clearing Cache in Apple Safari

1. Open Apple Safari and click on the "History" menu in the top-left corner.
2. Select "Clear History and Website Data" from the dropdown menu.
3. In the "Clear History and Website Data" dialog box, select "All History".
4. Ensure that all the options are selected, including:
 - Browsing and download history
 - Cookies and other site data
 - Cached files and images
5. Click the "Clear History and Data" button to confirm and complete the cache clearing process.



Video from Aim Apple @ YouTube