# eRoam Shop Implementation

We will connect you with the expert external team that worked with us to build the WordPress plugin to deliver the 'Get Started Package'.

You are welcome to commission your preferred WordPress consultants to do any customisation beyond the 'Get Started Package' which is included in the eRoam Shop onboarding fee. Our WordPress team can offer hosting options and pricing, but you are also welcome to use your preferred supplier. Your monthly fees cover eRoam's ongoing support and maintenance of the eRoam widget that powers the eRoam connection to your website.

#### Please refer to page 2 for hosting requirements.

eRoam Shop requires a Google maps API key to display maps and facilitate searches. Our onboarding team will guide you through how to make this application.

## **Additional Customisation (optional)**

Our expert external team can also assist with scoping and costing additional development work or connections that you may require, like;

Integrations with newsletter/CRM & Google Analytics etc.

Additional landing page development

Web Strategy and scoping session to help you drive conversions and better digital performance.



#### **Get Started Package (Included)**

Will suit the majoritty of eRoam users will needd, online in a short space of time, minimal customisation before launch.

**At a glance:** we'll take the eRoam bundle, implement it within a chosen hosting environment. Add basic branding, set colours and configure the eRoam API settings for the hook into eRoam. We'll set up 4x feature package tiles on the homepage.

**Training:** Some documentation provided (plus pre-recorded video options for common tasks)

**Hosting:** your choice - we can also provide fast, secure and high performance hosting for a simple monthly fee.

**Deliverables:** website setup, on your domain, eRoam connected and ready for the customer to personalise/add your own touches. Conectivity with eraom Supported Paymenet Gateways. Hand-off to email queue of your choice for customer enquiries.

**Optional extras:** integration with newsletter tools, setup of Google Analytics and so forth. Quoted separately per the Digital Rate card

**Out of Scope:** no integration with any other systems, though you can add this via plugins etc as required.

Time to deliver: 1 week from approval

Cost: Included in the eRoam Shop Onboarding fee

# **eRoam Shop Ideal Hosting Configuration Requirements**



Please share the following configuration specification with your preferred hosting provider.

In this section, we outline the ideal hosting configuration requirements for a smooth hosting setup for eRoam Shop to ensure the best customer experience. It is important to note that not all hosting services are created equally, and packages that are designed for 'information only' websites will not be suitable for a genuine ecommerce site like eRoam Shop, compromising the performance and user experience.

## Important Hosting configuration standards for best performance:

- Dedicated hosting environment (not shared hosting or managed
- WordPress-type environment)
  Physical server access recommended (either cPanel or direct SSH access)
- to server)
- Ability to create and manage databases
- Ability to access and upload files to the file system
- Ability to access and view logging
  - CPUs: Recommend 4 cores, though 2 would be viable in a dedicated
- environment
- Memory: 2-4GB
- Disk space: 20GB for most sites
- MySQL: Version 8 onwards
  - PHP: Support for 8.2 (May 2024 onwards)



# **Introducing Assure Digital?**



#### Our mission?

 To partner with leading organisations to enable them to use technology to transform and drive their business success

### What do our projects look like?

- Project Managed Fully project managed and a proven process from start to finish. We meet weekly/fortnightly throughout the project to ensure you achieve key outcomes as and where required.
- Quality Assured QA & warranty baked in as part of every project. If it's not right, we ensure it gets sorted.
- Specialists, Not Juniors Senior team members with extensive experience delivery successful website projects.
- We're In It Together It's our job to be focused on your business outcomes are delivered as part of the project.
- Ongoing Support We have the ability to provide an ongoing continuation of support, even after the website goes live. The website launch is really just the start of the digital transformation journey.

## **Step One: Getting Started**

**Start eRoam Shop Setup** 



## **High Performance Hosting**

## Built for success and stability

Every high performance website, needs to be built on a solid foundation. Our purpose built hosting environment is housed on Amazon Web Services, is fully secure, updated and optimised for high performance and delivery of great digital experiences:

### **Assure Digital Cloud Hosting Environment**

The Assure Digital Cloud Hosting Environment is a performanced managed hosting environment which is designed for high availability and peak performance. This environment is housed within Amazon Web Services facilities in Sydney and features 99.99% uptime (last 12 months) with enough bandwidth and disk space to accommodate the growth potential for your web platform.

Our engineers will also manage security, backups, monitoring and maintenance of the site, ensuring that critical site updates are managed on a rolling basis.

Pricing excludes GST and other development work which may be required from time to time depending on future website or plugin updates.

<b>Hosting and Basic Maintenance Options</b> (inclusive of hosting, monitoring andKurt Parziani optional emergency support)		
Hosting Only	Hosting + Up to 2 Hours Support/Maint.	Hosting + Up to 4 Hours Support/Maint.
From \$149 ex GST / month	\$449 ex GST / month	\$699 ex GST / month





