



Please find below instructions that will allow you to launch your 30-day trial of eRoam.

Please take the time to carefully read the instructions below and note that once you complete the required onboarding steps the trial will take approximately 10 minutes to complete its set up.


Step 1. If you have previously signed up to eRoam clear your cache before proceeding. For help on clearing your cache follow the link www.eroam.com/docs and click the 'Clear Cache' document.

Step 2. If you have used a specific email address to sign up to eRoam previously, please use a different email address to launch this trial.

Step 3. Open your browser in 'incognito or in private' window. For help follow the link www.eroam.com/docs and click the 'incognito browsing' document.

Step 4. Now that you are in 'incognito or private window' mode, enter this domain **signup.eroam.com** into the URL address bar press enter and follow the instructions to launch your dashboard. **Note:** You will be unable to successfully launch the trial site if you are not browsing in incognito mode.

Handy Tips

- *On rare occasions after waiting for eRoam to configure you might get a code error despite successfully downloading 100% of the application. Simply wait 60 seconds and hit the  refresh button in your navigation bar to rectify.*
- If you find yourself unable to progress during the set-up phase it is likely because you have missed completing a compulsory field.

To Get the Most Out of Your Trial Please Take the Few Minutes to Read This Important Introduction

Your trial site is generic and has not been configured for your specific needs with your specific suppliers. This work will be completed as part of onboarding you to your live site. This trial site includes some sandbox elements which means for some destinations and suppliers inventory might be limited and pricing may be 'sample' only. In test cases where you find inventory is limited, you can simply adjust the itinerary you are creating as part of the testing experience.

The API suppliers that are connected to your trial site are,

- Sabre
- Jayride (transfers)
- Hotelbeds (Accommodation)
- Hotelbeds Activities
- The Travel Corporation (Contiki – Cost Saver – Luxury Gold – Insight Vacations)
- Intrepid
- G Adventures

We have included a sample itinerary for you to build as part of your initial familiarisation with eRoam. We highly recommended using this in conjunction with the step by step 'Create Itinerary Protocol' for the itinerary builder function to help you orientate yourself with the booking flow and capability of eRoam. You will find these helpful documents by following the link below,

[eRoam How-To Protocols](#)

eRoam is very intuitive and easy to learn, it includes a walk-through feature and information pop up tabs that you can tap into as you go. Finally, if you get stuck and need to ask a question or want to report a bug (it happens) you can head over to support.eroam.com to post your questions in the trial tab and we will get back to you as soon as is practical. We will be in touch regularly throughout the trial to send cool

tips and examples of how you can get the most out of your trial, so please lookout for these.